



COVID-19 Travel Assistance Insurance

Complementary travel assistance insurance for foreign tourists (non-residents) that, during 2021, travel to the Autonomous Region of Andalusia.

Purpose of the insurance: To provide insurance cover for COVID-19, complementary to the insurance of each of the tourists, the individual cover thereof acting in first instance.

Insured Persons: Foreign international travellers of no age limit and that are non-resident, travelling to the Autonomous Region of Andalusia as a tourist by whatever means of transport, lodging in an officially recognised establishment with an irrefutable booking, during the stay thereof within the cover period of the insurance.

Quarantine: Isolation of persons during a period of time as a method to prevent or limit the risk of the spread of an illness or epidemic/pandemic

Companion: Family member of the insured person, spouse, civil partner or person living with the former as such, ascendant/descendant relatives of any degree of kinship (parents, children, grandparents, grandchildren) of both members of the partners in the couple, relatives in collateral line considered as family members of the insured person consisting of the siblings, non-blood related siblings, siblings-in-law, children-in-law or parents-in-law of both partners in the couple



Europ Assistance in numbers:

- More than 50 years' experience in assistance.
- 41 Assistance platforms worldwide.
- Assistance in more than 200 countries.
- + 9 million assistance actions.

Europ Assistance S.A. Sucursal en España

C/ Orense, 4 -28020 Madrid –España –NIF: W-2504100-E



Cover Summary

Main provisions

Cover limits

Medical expenses (surgical, pharmaceutical and hospitalisation) due to COVID -19	€4,000
In all cases an excess of €100 is set, to be paid by the insured person	
Medical Repatriation due to COVID-19	Included
Repatriation as a result of death due to COVID-19	Included
(maximum 15 days)	€5,000
Any circumstance known by the insured person prior to the commencement of travel is excluded.	

Action protocol in the event of insured loss

- **24hr Travel Assistance**
Telephone: 34.91.514.98.41
- **Application for authorised payments:**
 - 1.- Mail: Gestion_Pagos@europ-assistance.es
 - 2.- Apdo. Correos: 36316 – 28020 Madrid



Following an event that may give rise to the provision of any of the cover under the contract, an essential requirement shall be the immediate notification of the loss to the Insurer, those benefits not previously notified to the Insurer and those for which the corresponding authorisation has not been received being, in general terms, expressly excluded.

The insured person shall indicate: policy number **45G**, name and surname, present location, contact telephone number, detail of the circumstances of the insured loss and the type of assistance requested.

This document is merely for information purposes and is not contractually binding. You can consult the General Terms and Conditions of the contract:

<https://multimedia.andalucia.org/media/37D0EE0E73B441CEA35FD34EF8B90663/doc/D5ABCEB94D9A4F07A0331DE71D9E F92E/GENERAL TERMS AND CONDITIONS OF THE TRAVEL ASSISTANCE CONTRACT JUNTA DE ANDALUCIA.pdf>

